OLDHAM SEALS LIMITED

COMPANY POLICY STATEMENT

The Directors and employees of OLDHAM SEALS LIMITED are committed to achieving and maintaining the highest standards of workmanship. By recognising the needs of our Customers we seek to ensure that their requirements are understood and agreed, to fully satisfy Product, Quality, and Service levels. This is a commitment to delivering the highest standard of Services to all our Customers at all times.

- The Directors of the Company recognise their responsibilities for managing quality within the Company's activities and have established a Quality Management System which supports all employees to carry out their duties in accordance with Company policy and procedures. These provide conformance with the requirements of BS EN ISO 9001:2015 and Defence Standard 05/91 and any other national, international or customer requirement that is imposed or inferred, whether contractual or in the best interests of Oldham Seals Ltd. The requirements of this management system should be considered mandatory for all employees.
- The Directors of the Company recognise the importance of providing and maintaining a safe working environment that is compliant with the Health & Safety at Work Act 1974 and the Company's Health and Safety Policy, supported by Safe Systems of Work to provide adequate control of Health and Safety across all work activities.
- It is Oldham Seals Ltd intent to continually improve the implementation and effectiveness of the Quality Management System and satisfy all applicable requirements relevant to the business, by providing the facilities, personnel, supervision and training to produce a flexible workforce that can adapt to ensure effective design, safe manufacture and service to meet the current needs of the Company.
- It is recognised that quality is the responsibility of all employees, and the Directors and Managers are charged with ensuring the clear communication and understanding of the Management System among their staff.

The key principles of Oldham Seals Limited are:

Customer focus – We actively manage relationships with our customers to focus on their needs and expectations.

Leadership – We as a management team lead by example by maintaining the highest standards of integrity and honesty that is expected of all our employees. The Company actively promotes engagement to enable unity of purpose.

Engagement of people – We give opportunities to all our employees to contribute to the success of the company.

Process approach – We understand and manage interrelated processes to ensure the effectiveness and efficiency of the system which uses the Plan, Do, Check, Act process.

Improvement – We don't just settle for mediocrity but always strive to improve the product and service we provide.

Evidence Decision Making – We base decisions on evidence to ensure the correct decisions are made.

Relationship Management —We treat all interested parties including suppliers, how we would like them to treat us. N.P. Oldha.

Mr CGR Oldham Joint Managing Director

Mr NP Oldham

Joint Managing Director

Date: 05/04/2018

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